

# How to get help

You and your children have the right to live a safe and secure life, free from family violence.

Family violence is when a partner or family member hurts you or tries to control what you do.

If you are in immediate danger call 000 for police and ambulance.

To speak to someone outside business hours, contact Safe Steps Family Violence Response Service on 1800 015 188.

If you need an interpreter, call the Telephone Interpreter Service on 131 450.



**If you or someone you know needs support for family violence you can contact GenWest through The Orange Door network in Melbourne's west:**

### **Brimbank Melton**

**P:** 1800 271 046

**E:** [bma@orangedoor.vic.gov.au](mailto:bma@orangedoor.vic.gov.au)

#### **Walk-in locations:**

222 Ferris Road, Cobblebank VIC 3338

15-19 Service Street, Sunshine 3020

### **Western Melbourne**

**P:** 1800 271 045

**E:** [wma@orangedoor.vic.gov.au](mailto:wma@orangedoor.vic.gov.au)

#### **Walk-in locations:**

15-17 Watton Street, Werribee VIC 3030

265 Barkly Street, Footscray VIC 3011

Visit the Orange Door

website: [orangedoor.vic.gov.au](http://orangedoor.vic.gov.au)

### **Contact us**

**Phone:** 1800 436 937

**Web:** [genwest.org.au](http://genwest.org.au)

**Email:** [info@genwest.org.au](mailto:info@genwest.org.au)

**Visit:** 317-319 Barkly Street, Footscray  
Naarm (Melbourne) VIC 3011



Scan the QR code for more information about GenWest in your language:

